



THE EUROPEAN ORGANISATION OF
PRISONS AND CORRECTIONAL SERVICES



ICT in Prisons Workshop

3-4 April 2014

Irish Prison Service College

Portlaoise, Ireland

April 2

20:00 Meet and greet informal reception in the IPS College
Hosted by George Jackson Head of ICT, Irish Prison Service

April 3

Plenary session

08:30-09:00 Registration

09:00-09:10 Welcome
Michael Donnellan, Director General, Irish Prison Service

09:10-09:20 Welcome
Sue Mc Allister, Director General, Northern Ireland Prison Service

09:20-09:30 Welcome
Eric Brady, Director of Estates and ICT, Irish Prison Service

09:30-09:45 ICT in the Irish Prison Service
George Jackson, Head of ICT, Irish Prison Service

09:45-10:00 Education and ICT in the Irish Prison Service
Dave Noone, ICT Network and Infrastructure Manager, Irish Prison Service

10:00-10:45 New Technology Trends (30 minutes plus 15 minutes Q&A)
Theo Afman, analyst, department Strategy and Analysis, Dutch Custodial Institution Agency

10:45-11:15 Coffee break

11:15-11:30 Presentation of STEP2 project
Craig Georgiou, Programme Manager (EU Projects), National Offender Management Service
England and Wales



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- 11:30-12:00 Presentation of E-Codex project
Ernst Steignenga, ICT advisor, coordinator Dutch contribution to e-CODEX, adviser information management, Ministry of Security and Justice Netherlands
- 12:00-12:30 ICT in Catalonia
Carles Soler Iglesias, Head of the Area of Planning and Strategic Projects, General Directorate of Prison Regime and Resources Catalonia
- 12:30 – 13:15 ICT in Croatia, Romania, Lithuania – Similarities and differences
Marjan Lukavečki, Ministry of Justice, Administration and Local Government: Prison Administration Croatia
Sorin Grecu, National Administration of Penitentiaries Romania
Viktoras Bezubec, Ministry of Justice: Prison Department Lithuania
- 13:15-14:45 Lunch

Private sector stands:

- Core Systems Prisons Biometric Systems - *Biometrics for the largest biometric deployment in Europe;*
- Unify - *In cell learning systems, prison kiosks, automatic lock and key systems, mobile device detection, prison roster systems;*
- Butler Technologies - *Secure prisoner telephony systems both landing and in cell, ruggedised prisoner phones;*
- Cisco - *Connected Justice make it possible for corrections facilities to:*
 - *Improve staff and prisoner safety*
 - *Reduce transportation costs*
 - *Control contraband*
 - *Facilitate visitation*
 - *Address overcrowding*
 - *Control costs*
- Damovo – *Prisoner phone systems solutions;*
- Prisoner Technologies – *Secure email for prisoners, Prisons kiosks, Secure Payments for prisoners;*
- Ebo Enterprises - *security software and prisoncloud: a self-servicing platform for inmates;*
- Syscon - *Offender Management Systems;*
- Polycom - *Network and video conferencing solutions;*
- Business & Decision - *Offender Management Systems;*
- 3M - *Electronic Monitoring solutions;*
- Abilis - *Offender Management Systems;*
- Jpay - *services for inmates.*



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Workshops sessions

- 14:45-15:15 **Workshop Biometrics in the Northern Irish Prison Service and Irish Prison Service**
Moderator – George Jackson, Head of ICT, Irish Prison Service
Presenter – Karen Crilly, Senior Manager, Northern Ireland Prison Service
- 14:15- 15:15 **Workshop Prisoner Healthcare Management System**
Moderator – Martina Bradley, Care and Rehabilitation Manager Irish Prison Service
Presenter – Deirdre O’Reilly, Head of Pharmacy, Irish Prison Service
- 15:15-15:30 Coffee break
- 15:30-16:30 **Workshop Prisoner Information Management System**
Moderator – George Jackson, Head of ICT, Irish Prison Service;
Presenter – Kathy Hoctor Chief Officer, Irish Prison Service.
- 15:30-16:30 **Workshop ‘Self-service for inmates: e-health and e-learning’**
Wijnand Lodder, Director SSCI/CTO, Dutch Custodial Institutions, Netherlands
- 16:30-17:00 Coffee break

Plenary meeting

- 17:00-17:30 Conclusions of the working groups
- 17:30-17:45 Hans Meurisse, President EuroPris
- 19.00 Formal reception in the IPS College dining room, hosted by Michael Donnellan Director General and George Jackson Head of ICT



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April 4

08:00-09:30 Visit to Midlands Prison Group 1

Workshops sessions

10:00-11:00 **Workshop Communication for inmates – use of e-mail by prisoners**

Moderator: Steven van de Steene, Head of ICT, Belgian Prison Service;

Presenter: Benny Goedbloed, Head of ICT Infrastructure, Belgian Prison Service

Presenter: Rene Brozius, head of ICT project management, Dutch Custodial Institution Agency.

10:00-11:00 **Workshop Use of mobile devices in prison**

Fredrik Wilhelmsson, Head of Systems, Swedish Prison and Probation Administration.

11:00-11:30 Coffee break

11:30-12:30 **Workshop Communication for inmates – use of video by prisoners**

Moderator: Steven van de Steene, Head of ICT, Belgian Prison Service;

Presenter: Benny Goedbloed, Head of ICT Infrastructure, Belgian Prison Service

Presenter: Rene Brozius, head of ICT project management, Dutch Custodial Institution Agency.

11:30-12:30 **Family Visits by Video Conferencing**

Moderator: Stuart Campbell, Programme manager, Scottish Prison Service

Presenter: Stan McLeod, Senior Manager, Scottish Prison Service

11:30-12:00 Coffee break

Plenary session

12:00-12:30 Conclusions of the working groups

12:30-13:00 Closing of the workshop/conclusions/recommendations

13:00-14:00 Lunch

14:00 Visit to Midlands Prison Group 2

Participants

Prison and Correctional Services only.