

# Outsourcing Justice Services

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# A view from both perspectives



- Public - private - public - private
- All in the Justice sector
- 18 years in the public sector
- 8 years in the private sector
- Prison Governor
- Why a mixed economy works well
- Public policy vs private delivery
- The role of politics

# Head of public prisons in Western Australia



- A major reform agenda
- Working with Unions
- Costs and culture were the main drivers
- What was the tipping point?
- Introducing the private sector
- How far and how fast
- What we got right and wrong!
- Where are they now?

# Moving to the private sector



- Culturally different/professionally the same!
- Competition
- Policy and the private sector
- Freedom to innovate
- Many others like me!
- Staff that only know change
- Speed of implementation
- What does good look like

- Deputy Secretary; Department of Justice
- Police Corrections and Emergency Services
- 40% of offenders in Custody under private management
- Change in government!
- Several models implemented
- Full service, Finance, build and maintain
- What else is possible?
- New capacity required? What is the policy?

# What worked well / what did not?



- The clear benefits of introducing the private sector
- How to develop effective public policy that concentrates on outcomes, not on who delivers the service
- Legislation that works for your jurisdiction
- How to transfer innovation between the public and private sectors
- Working with the private sector to develop the best models

Questions ?