



**COVID-19
Feedback Collection
14 April 2020**



Supported by the Justice
Programme of the European Union

	Infected		Isolated / quarantine		Dead	
	Prisoner	Staff	Prisoner	Staff	Prisoner	Staff
Slovenia	1		1	28	14	
Poland	2		3	50	40	
Slovakia	1		0	Several	several	* 23 inmates and 5 staff members have been tested
Belgium	7		32			
Czech Republic	0		8	8	54	
Israel	0		5	0	0	
Spain	28		193	389	810	1
Catalonia	56*		48		297**	1
Sweden	5		*	40	0	*10-13%, staff on sick leave (Covid-19 symptoms, confirmed Covid-19 and other illness) in prison and probation service
Italy	37*		163**			* 9 of the 37 are hospitalized; ** 5 civilian/administrative and 158 penitentiary police officers
Austria	0		7	43	250	
Norway	2		7			
Netherlands	6					
Hungary	NONE	NONE	NONE	NONE		
Finland	NONE	NONE	NONE	NONE		
Lithuania	NONE	NONE	NONE	NONE		
Georgia	NONE	NONE	NONE	NONE		
Latvia	NONE	NONE	NONE	NONE		
Luxembourg	NONE	NONE	NONE	NONE		
Malta*	NONE	NONE	NONE	NONE		*had suspected cases 5 staff and 3 prisoners, none of them confirmed after testing
Bulgaria	NONE	NONE	NONE	NONE		
Romania	NONE	NONE	NONE	NONE		
Estonia	0		1	0	0	

Have visits been shut down entirely?

(1) If no: Under which circumstances is it possible to visit a prisoner?

(2) If yes: What alternatives have been provided?

(3) If partially: Who is still allowed under which conditions (prevention measures) to visit a prisoner?

Poland In Polish prisons the visits have been shut down entirely. The alternative - the possibilities of contact by telephone, mail and instant messaging have been increased in order to ensure contact with the detainees' relatives. Detainees also have greater access to television, radio and the press. Procedural visits, e.g. with legal proxies, take place whenever possible in a way that prevents direct contact (plexiglass), upon presentation of a health certificate.

Austria No reception of visits (family, friends, etc.). Privileged visits (lawyers, adult representatives, probationary services, etc.) are to be given the best possible preventive protection in all directions in accordance with the previous orders. The instructions are appropriate to the situation and must be communicated to inmates and visitors with a request for understanding. Attention must be paid to the inmates to ensure appropriate atmospheric balance by internal measures and possible benefits. Among other things, video telephony and extended telephone calls are now granted.

Ireland The Irish Prison Service have ceased all family physical visits and provided video link visits to prisoners. Professional visits (solicitors/legal representatives) are still permitted if required.

Slovakia In Slovakia, from 6 March 2020 all visits of inmates were suspended until further notice. This does not apply to service official acts of criminal proceedings authorities (e.g. prosecutions, courts, police force and the like) and advocates/lawyers. Compensation: Due to cancellation of visits, the Corps of Prison and Court Guard wants to support the contact of inmates with their close persons and that in the form of making more phone calls and correspondence. In Slovakia, the costs connected with making phone calls are borne by inmates. In the view of above mentioned and after intervention of the Corps, the operator (company) providing telephoning for inmates, decided to provide one-time credit in the amount of 2 € (approximately 20 minutes of calling) to all inmates recorded in system of the Corps. Provided credit is valid from 17 March 2020 and inmates can use it until the time when the visits can be again performed. In case that the inmate does not use this credit, the rest of it shall not be paid to the inmate after his release from prison.

Italy Substitute visits with relatives or third parties, other than defence counsel, with remote talks through available tools in the prison such as skype, telephone calls, that can be authorised to exceed the previously set limits. Visit to penal

	institutions and meetings with defense counsel, the defense counsel visitor shall make use of an adequate protection device.
Belgium	From 13 March 2020 all visits of inmates were suspended until further notice. This does not apply to service official acts of criminal proceedings authorities (e.g. prosecutions, courts, police force and advocates/lawyers. Compensation: Due to cancellation of visits, Belgian Prison Service wants to support the contact of inmates with their family in the form of making more phone calls. Every inmate get 10 euro/week to make phone calls.
Latvia	Prisoners may be attended by lawyers, performers of procedures and employees of the State Probation Service. Visits are organized in a short-term meeting rooms with a protection glass. Other visits with third persons are not allowed. Prisoners may do additional phone calls and video calls.
Lithuania	The Lithuanian prisons are practically shut down. Defenders/ prosecutors/ pre-trial investigators are allowed to prisons in exceptional cases, the temperature is being measured at the gates, provided it's higher than normal - a person is not allowed inside. Pre-trial investigation proceedings are limited to minimum, unless they are inevitable. In case a contact interview or other procedural action is necessary these actions are carried out in specialized rooms keeping the obligatory 2m distance or in contactless visiting rooms.
Spain	Suspended all visits as general principle. As compensation measures, inmates have more telephone calls and mobile phones have been also distributed in order to facilitate contact with families. With lawyers, if possible, we are also implementing video conferences.
Estonia	In Estonia all visits to prisoners are suspended, except visits by criminal defence counsels, representatives who are advocates, ministers of religion, notary and consular officers of country of nationality to prisoners. In order to enable all prisoners phone calls, Estonian Prison Service loads extra talk-time to the calling cards of these prisoners who do not have sufficient funds to do it themselves.
Czech Republic	All family visits have been cancelled entirely since 14 March (for all groups of inmates). (2) - More time for telephone calls. - Video call visits (Skype) - Prisoners can receive one extra parcel with food and personal belongings above the legal limit (legal limit is 2 such parcels / year / up to 5kg each) - More outside time (walking yards), - A higher financial limit for prison-canteen purchases; (3) - Only prosecuting authorities can still visit prisoners. But they are encouraged by the Prison Service to do that only in exceptional cases and use other means of communication instead (telephone calls / video calls). Anybody who enters a prison facility has to wear a face mask and undergo a body temperature check.
Romania	Suspended visits in the penitentiary units (except for visits from lawyers, these are still permitted with a separation device, but we highly recommend using on-line conference calls instead); suspended permissions to leave the penitentiaries (as incentives); and suspended lucrative activities carried out by inmates outside detention places.
Israel	All our facilities are closed since the middle of March. Only staff working in the prison are allowed in. The staff is going in only to the prison they work in. They are not allowed to enter other prison. In order to "compencete" the inmates they have more time for phone calls, they are allowed more money for buying in the prison canteen, soon they will be able to have a video phone calls with their families.
Catalonia	All kinds of family visits have been suspended since 16 march; number of phone calls has been doubled (from 10 to 20); conference calls via jitsi on existing computers and video calls via WhatsApp on smartphones are implemented in all prisons in Catalonia. Only religious representatives can provide religious support to inmates who require so at individual level on a room with a parition glass

Planning for "after COVID-19"

*How do Prison Services think to restart – priorities, reopening visits, steps to take...?
Is there any recovery planning? And if yes, how does it look like?*

Luxembourg	Developed a deconfinement strategy that outlines a progressive suspension of the restriction measures, the plan contains multiple stages. Will communicate more details once the plan has been approved. I can already tell you, that concerning visits, we agreed to follow the example of the strategies implemented by nursing homes. So far there hasn't been any information on how they are going to proceed. In any case reopening visits for families and friends is supposed to be the last step of the plan.
Slovenia	We have no recovery plan yet and we are still not thinking about the restart. We are still in a position to try to maintain a stable situation.
Poland	Currently, the Polish Prison Service has not yet developed plans for restart "after COVID-19". We are dealing with the current situation.
Norway	The Directorate of Norwegian Correctional Service has not developed plans yet for the situation after "Covid- 19". We are not there yet.
Finland	At the moment, we are still concentrating on the preventive measures (0 detected infections among prisoners, 0 in staff) phase. Restart-plans after Covid -19 have not been done yet in our organisation
Austria	We are still at the start Position in planning of recovering the System. At the End of April we are planning to restart the system.
Sweden	The Swedish Prison and Probation Service are still in the very early planning phase for the situation after Covid- 19. At the moment we have nothing substantial to share, but are grateful for all the input given here.
Spain	We are still under a general confinement. We are waiting to the general planification of our government that will be published these days. We have some ideas to recover step by step the penitentiary activity, but we have to wait to general instructions.
Israel	As of now in Israel we are still focus on preventing the coronavirus from entering the prisons facilities. We are not planning as of now "the day after"
Italy	No recovery plan has been considered yet.
Catalonia	For the Health Department, the priority of the contingency plan continues to be on addressing the current health situation with the number of infected people, improving compensation measures, readjusting treatment activities and continue to prevent the spread. For now, not yet the time for planning the "restart" although the gradual "deconfinement" has started for the rest of the citizens in the community.
Latvia	For now in Latvia the emergency situation will continue until 12th May, thus we are currently focusing on the current situation – how to protect both staff and prisoners from infection. In any case, the end of emergency situation and termination of current protective measures will be closely connected with the decisions made for the whole country.
Czech Republic	We are currently not yet in the phase of planning of "after-Covid restart". However, our government claimed that this week it is going to reveal a kind of plan/schedule for loosening the current measures, though it is still not clear when exactly it will be applied. The Prison Service is going to start preparing its own schedule accordingly when the governmental plan is known.
Estonia	Estonian Prison Service has not yet developed plans for the situation after Covid- 19. For now the emergency situation in Estonia will continue until 1st of May and the current focus is on preventing the spread of C-19 to prisons. Like already stated by others - the end of emergency situation and termination of current protective measures will be closely connected with the decisions made for the whole country.
Lithuania	the situation in Lithuania is similar like in other countries - the lockdown officially continues till 27 March, currently the Government is considering the mitigation of existing conditions for some economic sectors (prison service is not included). The government is very cautious when evaluating the current situation and keeps its plans confidential, so the prison service shall consider "restart" of its activities following the official plan of the Government.