COVID-19
Feedback Collection
12 May 2020

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</table>

Restoring family visits - when and under which conditions

Estonia
Estonian Prison Service does not plan to restore family visits in the next couple of weeks.

Norway
New rules for prison visits will be presented mid-May.

Luxembourg
From the 11th of Mai 2020 onwards, the Luxembourgish Prison Administration proceeds to a gradual opening of the visits. Visits are being limited to 30 mins/visit, 2 persons above the age of 16/visit, max. 25 visits/week. Visits take place in secured individual rooms where visitors and detainees are separated by glass. All visitors must disinfect their hands and wear masks. Furthermore, the options provided to have conversations over Skype are being maintained and still available. So detainees (condemned and defendants under the community regime) still have the possibility to make use of the videochat facilities in order to get in touch with their families.

Northern Ireland
The Northern Ireland Prison Service (NIPS) have introduced a range of measures in response to the risks presented by COVID-19; this included the suspension of ‘in person’ visits to prisoners. These measures were introduced having considered the situation in detail and Government advice. To help people in our care to stay in contact with their family and friends during the suspension of visits, NIPS launched virtual online visits from 13 April. NIPS reviewed the measures in place on 24 April and decided that the suspension of visits would remain in place subject to the a further review on or by 22 May. NIPS review of its measures (including the ongoing suspension of visits) will take cognisance of the prevailing operational and community context and Government advice.

Israel
No steps to open the visits

Sweden
No steps have been taken to go back to normal regimes and all restrictions that have been put in place are still valid, for example no visits (legal visits and clergy exceptions) and no leaves. However, in addition to free calls nationally (international calls are half the normal price) there are now tests ongoing with providing inmates contact with their children by using tablets. All decisions/ actions taken to limit the spread of Covid-19 are under constant evaluation.

*pre-trial detainees that came to prison with COVID-19 infection
*25 of the 61 are recovered and back at work; **on average 50 per day in quarantine
*5 staff members have recovered
*6 staff members recovered
*60 total, 15 already recovered; ** 258 total, 154 already recovered
*45 already recovered - total of 61; **24 already recovered, total of 75
*12 have fully recovered from COVID-19 ** on sick leave for positive Covid-19, symptoms, and other illnesses (7% prison&probation)
*2 of them are hospitalised; **184 of them penitentiary police / 8 administrative staff; 11 hospitalised
*tested negative staff 91 and inmates 42 **6 recovered
*6 from prison, 3 from probation – 1 of the three is recovered
*14 in prisons, of which 7 are recovered, 1 deceased and one released from prison; 6 in forensic care of which 5 are recovered
*1 infected staff member that is in quarantine
*5 already recovered
*prisoners quarantined upon their arrival are not calculated. Every new detainee stays in isolation for 7 days before being transferred to regular sections.
*pre-trial detainee that went directly from court to civil hospital
*1 of the two is recovered and back at work
*1 prisoner is recovered
*one staff member was quarantined immediately after returning from travelling abroad and has been on sick-leave since then (never entered a prison), **all newly admitted prisoners are isolated for reasons of precaution
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<tr>
<th>Country</th>
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<tbody>
<tr>
<td>Latvia</td>
<td>In Latvia it is not planned to restore family visits for prisoners before 9 June (for now, the emergency situation in Latvia has been announced by this date).</td>
</tr>
<tr>
<td>Lithuania</td>
<td>Lithuanian Prison Department plans to restore family visits from 1 June, provided the lockdown is lifted. The conditions shall be set up in line with the national health policy.</td>
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<tr>
<td>Denmark</td>
<td>On the 18th May a limited reopening of visits will be introduced. Prisoners with underaged children will be granted one visit of up to two children and one accompanying adult pr. 14 days. Prisoners in the age between 15-17 years will be granted one visit of up to two close relations pr. 14 days. The visits will be held in line with health guidelines and requirements regarding physical surroundings and cleaning. The Danish Prison and Probation Service is continuously assessing when to further open up visits in prisons.</td>
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<tr>
<td>France</td>
<td>In France, the deconfinement started gradually from May 11. Visits are limited to one visitor (adult) per inmate. The provision of laundry is not possible so far (these precautionary measures will be reassessed on June 2, second step of the national deconfinement). Contacts between inmates and their visitor must strictly respect the barrier measures: washing hands before the visit, respect a sufficient distance, not allowance of any physical contact (kissing, hugging, etc.). Wearing of a personal mask is compulsory for all visitors from the entrance of the establishment, in order to maintain a maximum level of protection against the virus in detention. Wearing of a mask by detainee is also compulsory (provided by the administration). Each visit cabin is cleaned between two visits (which has an impact on the reduction of numbers of available: sometimes: 50% operational, 50% cleaned, and then a switch to allow time for cleaning). Extension to 2 visitors (i.e. including one child) will be assess for the 2nd step of de-confinement (June 2nd). Possibility given to governors to adapt the location of visits: easier sometimes to organise them in a common but large room (at least for the start). Visitors have to complete a document (same draft for all prisons) acknowledging that they don’t have covid symptoms, and that they understand and respect the rules (including sanitary ones) during all the visit: the keep the document with them as we do not have the right to keep “medical” personal information. They have to show their face for ID at the entrance and when leaving the prison. Time is limited to max 1 hour per visit. Plexi separation can be added to separate the visitor and the detainee; but main rule is to have the social distance and the masks. If those plastic/plexi separation are used, they are different from security hygiaphone : they are not fully separating. Marks are put on the floor (adhesive ruban). Outside waiting family rooms (usually ruled by an association) are not opened so far. More staffs are positioned in the visit area to supervise the whole process. So far, the deconfinement is limited to family visits and, for juveniles, compulsory school. Daily outside promenade and outside sport activities (if no contact) are still ongoing. The progressive following measures (activities) are under assessment for a progressive start post 2nd June.</td>
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<tr>
<td>Slovenia</td>
<td>We intend to re-establish visits in Slovenian prison system on Monday, 18th of May. Each prison facility needed to prepare its own protocol for re-establishment of visits. They have to implement standards as provided by the National Institute for Public Health. If there is an option they should provide visits on fresh air, visit through a glass barrier, visit around the table are also allowed (standards NIPH) ... Implementation of these options depend on capacities of each facility.</td>
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<tr>
<td>Italy</td>
<td>A decree issued on 10 May 2020 establishes that since next 19 May until 30 June 2020, prisoners are still allowed and encouraged to have video calls with their family members or telephone calls with them, even beyond the limits set by the Penitentiary Law and Regulations in ordinary situations. The prison Governor, in consultation with the Regional Director of the Penitentiary Administration of his territory and with the highest healthcare authority of the Region, shall establish the maximum number of visits in person which can be received by inmates. Each inmate is entitled to receive at least one visit per month with at least one visitor. The close cooperation at local level with the healthcare agencies is crucial, because the healthcare authorities indicate the criteria to follow in order to ensure the social distancing in the premises dedicated to the family visits. This will allow to set the number of visits per day which can be carried out in every visiting room in every prison in Italy.</td>
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**Other information**

<table>
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<td>Latvia</td>
<td>Organize the implementation of mental treatment and free time events in which the third persons are not I55 observing that simultaneously not more than 25 persons can gather in the event place (considering the social distance of 2 metres). Allow the implementation of resocialisation programmes in LPA, observing that simultaneously not more than 25 persons can gather at one place (considering the social distance of 2 metres).</td>
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