IMPACT OF COVID-19 ON THE USE OF TECHNOLOGY DURING AND AFTER THE CRISIS
CONTENT

» CONTEXT
• Republic of Croatia / Prison System
• COVID 19 in Croatia
• General measures in the Prison System
• ICT ORIENTED MEASURES IN THE PRISON SYSTEM
• IMPACT OF COVID-19 ON THE USE OF TECHNOLOGY
REPUBLIC OF CROATIA

» MEMBER OF EU SINCE 2013

» POPULATION : 4,28 M according to the 2011. census

» Prisoners: 3300
» Number of employees: 2607
<table>
<thead>
<tr>
<th><strong>Directorate for the Prison System and Probation</strong></th>
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<tbody>
<tr>
<td><strong>HEAD OFFICE</strong></td>
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<td><strong>Prison System</strong></td>
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<td><strong>Probation</strong></td>
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<td>First Case in Croatia</td>
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| » February 24 - imported from Italy | » Confirmed cases: 15.340  
| | » Deaths: 257 | » 1268 |
The course of the COVID-19 crisis

*Source: https://www.koronavirus.hr/
Earthquake

March 22, 2020 6:24h

» 5.5 degrees on the Richter scale
» Epicenter within the city of Zagreb
» The city center, where the old buildings are located, has suffered major damage.

Impact on the Prison System
» No significant damage to buildings
» No influence on the organization of prisons or prisoners
» Prisons ICT remained up and fully functioning
GENERAL MEASURES IN THE PRISON SYSTEM

ORGANIZATIONAL MEASURES

» Visits are prohibited (From March 14 to May 25)
» Additional phone calls have been approved
» Special procedures and instructions (Head Office and Croatian National Institute of Public Health)
» Conversion of the semi-open ward of the Zagreb Prison

*The first measures and recommendations in the prison system started on 8.2. while the first case in the Republic of Croatia was 24.2.
ICT ORIENTED MEASURES – WORK FROM HOME

ORGANIZATION OF SEPARATE TEAMS A, B, C

WORK ORGANIZATION

WORK FROM HOME 19.3. - 1.6.2020.
ICT ORIENTED MEASURES – VIDEO LINK

Video Link

Impact of COVID 19

- Prisons: 8
- County Courts: 4
- Municipal Courts: 573

- 2019: 1431
- 2020: 573

Impact of COVID 19:

- January: 81
- February: 76
- March: 89
- April: 86
- May: 237
- June: 90
- July: 350
- August: 78
- September: 71
- October: 152
- November: 75
- December: 230
ICT ORIENTED MEASURES – VIDEO VISITS

Pilot project "Video visits" in cooperation with UNICEF
» Started in 2019
» It is carried out in 13 prisons
» Children's visits to prisoners on the execution of a prison sentence

» Impact of COVID 19
» From April 2, 2020:
» Roll out in all prisons
» For all types of prisoners
» Visits are not limited to children

<table>
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<tr>
<th>Month</th>
<th>2020</th>
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<tbody>
<tr>
<td>January</td>
<td>38</td>
</tr>
<tr>
<td>February</td>
<td>52</td>
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<tr>
<td>March</td>
<td>89</td>
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<td>April</td>
<td>306</td>
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<td>May</td>
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<td>June</td>
<td>492</td>
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<td>July</td>
<td>558</td>
</tr>
<tr>
<td>August</td>
<td>570</td>
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Impact of COVID 19 on Video visits:
- 2019: 300
- 2020 (1Q-8m): 2663
ICT ORIENTED MEASURES

» Increasing link speed in prisons

» COVID 19 web application
  • Verification of measures imposed on citizens
  • Developed by the Ministry
  • Access to National Data

» Checking body temperature
  • At the start - handheld thermometers
  • Later - specialized fixed cameras at the entrances
COVID 19 did not spread in prisons

» Several cases of COVID 19 occur among new prisoners – successfully prevented the spread of infection (Prescribed procedures for separating prisoners when entering prison)

» Several cases of COVID 19 among staff - successfully prevented the spread of infection

» The crisis has proven the good management potentials and flexibility of the system

» All our employees are responsible for the successful implementation of measures and prevention of the spread of the virus
IMPACT OF COVID-19 ON THE USE OF TECHNOLOGY - CONCLUSION

Despite numerous bad impacts on all segments of society

» COVID 19 has contributed to the increased use of ICT technologies in prisons

» Mindset change - During the crisis, employees' confidence in new technologies increased

» Awareness of the importance of new technologies has increased, which will make it easier to implement new projects in the future
THANK YOU FOR YOUR ATTENTION