







<u>Agenda</u>

Tuesday 3 December: Arrival Day

Wednesday 4 December:

Time	Activity	Address
08:30	Meet in the lobby of the Fletcher Hotel Nieuwegein-Utrecht. *If you are staying at a different hotel, you can go directly to the training venue.	Fletcher Hotel-Restaurant Nieuwegein-Utrecht Buizerdlaan 10, 3435 SB Nieuwegein
09:00	Official opening of the training. Welcome words by Training Institute of the Dutch Custodial Institution Service, EuroPris, and Training Center of Justice of Georgia. Introduction, revealing participants' expectations; sharing participants experience regarding Stress Management practices Overview of training objectives. Presentation on different types of occupational stress (acute, chronic, burnout) Activity: Stress mapping to identify personal stressors.	Opleidingsinstituut DJI Nieuwegein (DJI training institute) Plettenburg 7 3439 LW Nieuwegein
10:30	Coffee break	
11:00	Risk and protective factors of stress. Case study activity: Assessing risk and protective factors in fictional work scenarios.	









Group debrief: Presentation of case study findings.	
Lunch	
Presentation: Impact of stress on physical and mental well-being.	
Role-playing exercise: "Stress in Action" — acting out stress-induced re Group discussion:	
Analysing the signs of stress observed in role-play scenarios, actions.	
Coffee break	
Effective communication strategies (active listening, empathy, assertiveness).	
Activity: Role-playing effective vs. ineffective communication in conflict situations.	
Group discussion: Overcoming communication barriers to reduce stress.	
Problem-focused and emotion- focused coping strategies.	
Activity: Creating a personal "Stress Management Toolkit."	
End of training day.	
Dinner	Fletcher Hotel-Restaurant Nieuwegein-Utrecht
	Buizerdlaan 10, 3435 SB Nieuwegein
	Lunch Presentation: Impact of stress on physical and mental well-being. Role-playing exercise: "Stress in Action" — acting out stress-induced re Group discussion: Analysing the signs of stress observed in role-play scenarios, actions. Coffee break Effective communication strategies (active listening, empathy, assertiveness). Activity: Role-playing effective vs. ineffective communication in conflict situations. Group discussion: Overcoming communication barriers to reduce stress. Problem-focused and emotion-focused coping strategies. Activity: Creating a personal "Stress Management Toolkit." End of training day.









Thursday 5 December:

Time	Activity	Address
08:30	Meet in the lobby of the Fletcher Hotel Nieuwegein-Utrecht. *For participants staying at a different hotel, you can go directly to the training venue.	Fletcher Hotel-Restaurant Nieuwegein-Utrecht Buizerdlaan 10, 3435 SB Nieuwegein
09:00	Activity: Reflect and share key takeaways from Day 1. Self-assessment activity: Evaluating personal coping strategies and stress resistance. Group discussion: Identifying strengths and areas for improvement in stress management. Activity: Developing a personal stress resistance plan.	Opleidingsinstituut DJI Nieuwegein (DJI training institute) Plettenburg 7 3439 LW Nieuwegein
10:30	Coffee break	
11:00	Conflict management and negotiation strategies in high-stress environments. Role-playing: Conflict resolution between staff and inmates/managers. Group discussion: Strategies for fostering cooperation and reducing stress Activity: Each participant commits to one action to improve their stress management.	









	Feedback session: Participants provide input on the training experience.	
13:00	End of the training. To-go lunch boxes will be provided.	