THE EUROPEAN ORGANISATION OF
PRISONS AND CORRECTIONAL SERVICES

ICT in Prisons Workshop

3-4 April 2014

Irish Prison Service College

Portlaoise, Ireland

April 2

20:00   Meet and greet informal reception in the IPS College

Hosted by George Jackson Head of ICT, Irish Prison Service

April 3
          Plenary session

08:30-09:00   Registration

09:00-09:10   Welcome
Michael Donnellan, Director General, Irish Prison Service

09:10-09:20   Welcome
Sue Mc Allister, Director General, Northern Ireland Prison Service

09:20-09:30   Welcome
Eric Brady, Director of Estates and ICT, Irish Prison Service

09.30-09.45   ICT in the Irish Prison Service

George Jackson, Head of ICT, Irish Prison Service

09:45-10:00   Education and ICT in the Irish Prison Service
Dave Noone, ICT Network and Infrastructure Manager, Irish Prison Service

10:00-10.45   New Technology Trends (30 minutes plus 15 minutes Q&A)
Theo Afman, analyst, department Strategy and Analysis, Dutch Custodial Institution Agency

10:45-11:15   Coffee break

11:15-11:30   Presentation of STEP2 project
Craig Georgiou, Programme Manager (EU Projects), National Offender Management Service England and Wales

11:30-12:00   Presentation of E-Codex project
Ernst Steignenga, ICT advisor, coordinator Dutch contribution to e-CODEX, adviser information management, Ministry of Security and Justice Netherlands

12:00-12:30   ICT in Catalonia
Carles Soler Iglesias, Head of the Area of Planning and Strategic Projects, General Directorate of Prison Regime and Resources Catalonia
Alberto Delgado, Penteo Consulting

12:30-13:15   ICT in Croatia, Romania, Lithuania – Similarities and differences
Marjan Lukavečki, Ministry of Justice, Administration and Local Government: Prison Administration Croatia
Sorin Grecu, National Administration of Penitentiaries Romania
Viktoras Bezubec, Ministry of Justice: Prison Department Lithuania

13:15-14:45   Lunch

Private sector stands:

- ➢ Core Systems Prisons Biometric Systems - *providing solutions to increase accountability and efficiencies in prisons for over 15 years, including: Biometric access control systems for the largest biometric deployment in Europe, Mobile solutions for staff working and receiving cell call alerts, Prisoner Self Service on secure shared kiosks, in cell and tablets;*
- ➢ Unify - *In cell learning systems, prison kiosks, automatic lock and key systems, mobile device detection, prison roster systems*;
- ➢ Butler Technologies - *Secure prisoner telephony systems both landing and in cell, ruggedised prisoner phones*;
- ➢ Cisco - *Connected Justice make it possible for corrections facilities to:*
  - *• Improve staff and prisoner safety*
  - *• Reduce transportation costs*
  - *• Control contraband*
  - *• Facilitate visitation*
  - *• Address overcrowding*
  - *• Control costs*
- ➢ Damovo – *Prisoner phone systems solutions*;
- ➢ Prisoner Technologies – *Secure email for prisoners, Prisons kiosks, Secure Payments for prisoners*;
- ➢ Ebo Enteprises - *security software and prisoncloud: a self-servicing platform for inmates*;
- ➢ Syscon - *Offender Management Systems*;
- ➢ Polycom - *Network and video conferencing solutions*;
- ➢ Business & Decision - *Offender Management Systems*;
- ➢ 3M - *Electronic Monitoring solutions*;

> ➢ Abilis -*Offender Management Systems*;
> ➢ Jpay - *services for inmates;*
> ➢ Telio Communications GmbH- *develops, installs and operates advanced secure telephony systems which are easily managed by prison authorities for use by prisoners*;
> ➢ OpenSky – *Transcription and translation of prisoner calls and documents, phone call analysis, intelligent CCTV monitoring*.

Workshops sessions

14:45-15:45   **Workshop Biometrics in the Northern Irish Prison Service and Irish Prison Service**
Moderator – George Jackson, Head of ICT, Irish Prison Service
Presenter – Karen Crilly, Senior Manager, Northern Ireland Prison Service

14:45- 15:45   **Workshop Prisoner Healthcare Management System**
Moderator – Martina Bradley, Care and Rehabilitation Manager Irish Prison Service
Presenter – Deirdre O'Reilly, Head of Pharmacy, Irish Prison Service

15:45-16:00   Coffee break

16:00-17:00   **Workshop Prisoner Information Management System**
Moderator – George Jackson, Head of ICT, Irish Prison Service;
Presenter – Kathy Hoctor Chief Officer, Irish Prison Service.

16:00-17:00   **Workshop 'Mobility, the next step: where mobility meets the custodial environment'**
Moderator – Wijnand Lodder, Director SSCI/CTO, Dutch Custodial Institutions, Netherlands
Presenter – Peter Don, Manager Innovation & Development, Dutch Custodial Institutions, Netherlands

Plenary meeting

17:00-17:30   Conclusions of the working groups

19.00   Formal reception in the IPS College dinning room, hosted by Michael Donnellan Director General and George Jackson Head of ICT

April 4

08:00-09:30   Visit to Midlands Prison Group 1

Workshops sessions

10:00-11:00   **Workshop Communication for inmates – use of e-mail by prisoners**
Moderator: Steven van de Steene, Head of ICT, Belgian Prison Service;
Presenter: Benny Goedbloed, Head of ICT Infrastructure, Belgian Prison Service
Presenter: Rene Brozius, head of ICT project management, Dutch Custodial Institution Agency.

10:00-11:00   **Workshop Use of mobile devices in prison**
Fredrik Wilhelmsson, Head of Systems, Swedish Prison and Probation Administration.

11:00-11:30   Coffee break

11:30-12:30   **Workshop Communication for inmates – use of video by prisoners**
Moderator: Steven van de Steene, Head of ICT, Belgian Prison Service;
Presenter: Benny Goedbloed, Head of ICT Infrastructure, Belgian Prison Service
Presenter: Rene Brozius, head of ICT project management, Dutch Custodial Institution Agency.

11:30-12:30   **Family Visits by Video Conferencing**
Moderator: Stuart Campbell, Programme manager, Scottish Prison Service
Presenter: Stan McLeod, Senior Manager, Scottish Prison Service

11:30-12:00   Coffee break

Plenary session

12:00-12:30   Conclusions of the working groups

12:30-13:00   Closing of the workshop/conclusions/recommendations

13:00-14:00   Lunch

14:00   Visit to Midlands Prison Group 2

Participants
Prison and Correctional Services only.