

TECHNOLOGY IN CORRECTIONS:
**CHALLENGES
FOR THE FUTURE**



15 - 17 MAY 2017
PRAGUE, CZECH REPUBLIC

HOSTED BY:



LEAD SPONSOR



**THE SECOND GLOBAL CORRECTIONS DIGITAL TECHNOLOGY CONFERENCE,
'TECHNOLOGY IN CORRECTIONS: CHALLENGES FOR THE FUTURE'
IS ORGANISED IN MUTUAL COLLABORATION WITH:**



**HOSTED AND CO-ORGANISED WITH THE ASSISTANCE
OF THE CZECH PRISON SERVICE AND CZECH PROBATION AND MEDIATION SERVICE**



The Global Digital Solutions for Corrections Conferences is about Challenges. It is about challenges that the public sector faces in managing prisons and probation. And it is about challenging the private sector to develop and present solutions to the issues that the public sector is facing.

The organizers have selected 3 major themes that they want to address during the conference. The conference will offer a platform for both sectors to discuss these themes: the public sector will introduce their challenge, the private sector will present their solution and both of them can enter into a dialogue with the participants to increase the understanding of the solution or of the challenge or to take the solution to the next level.

The three major themes are:

1) Education, reintegration and lifelong learning

2) Improving efficiency and collaboration within the whole correctional system

3) Monitoring of behaviour and activities

CONFERENCE PROGRAMME



WELCOME RECEPTION AT THE OLD TOWN HALL

The Old Town Hall consists of a complex of several Gothic houses, gradually connected together. The most interesting evidence of the development of the whole town hall building is its historical interiors, originating from various periods. The most valuable monument and centre of all the events of the past is the late Gothic council hall with richly decorated wooden ceiling. Jiříkova Hall is named after the bust of king Jiří z Poděbrad (made by Tomáš Seidan in 1873), who was crowned king in 1458 and his coronation took place in the Old Town Hall. The hall was modified by architect Pavel Janák in the 1930s.

Brožíkova Hall, taking up the height of two storeys, was modified to its present form by architect Josef Chochol in 1910. Originally, it served as a meeting hall of the Prague Assembly, today it is a ceremonial hall. It was

named after the author of two spacious oil paintings on canvas (8 x 5 m), Václav Brožík: Master Jan Hus at Council of Constance and Election of Jiří z Poděbrad as Czech king.

Address: Brožík's Hall, Old Town Hall, Old Town Square (entrance just on the left side of the historical clock – large wooden gate with notice: "For weddings only")



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PROGRAMME

Monday 15th May 2017

19:00-21:00

Reception, Prague Old Town Hall
Welcome Speech:
Mr. Vladimír Zimmel, Deputy Minister, Criminal Justice
Mr. Libor Hadrava, Prague City Councillor, Security and Crime Prevention
Ms. Gabriela Slovakova, ICPA Board Member

Tuesday 16th May 2017**WELCOME FOREWORD**

As the leading provider of correctional technology and inmate communication solutions, Global Tel*Link (GTL) is honored to offer our support to the second annual Technology in Corrections: Challenges for the Future. GTL is focused on providing innovation, integration, and integrity to our customers—correctional facilities, inmates, and inmates' friends and family members alike. With over 1.9 million inmates served in 33 state departments of corrections across the USA, GTL has the experience and dedication to offer the best solutions to the corrections industry.

We would like to extend our gratitude to CEP, EuroPris, ICPA and our Host, the Czech Prison Service and the Czech Probation and Mediation Service, for bringing together technology experts to address the issues facing prisons and probation today—with some teamwork and innovation, we can create technology solutions to solve these challenges.



Gad Tobaly
President,
GTL International

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09:00-09:15 Room: Vltava	<p>Welcome Speech Hans Meurisse, President EuroPris Petr Dohnal, Director General, Czech Prison Service</p>
09:15-09:45	<p>Prevention and Self-Care Strategies for Offenders in the Community Åsa Scherling, Gaia, Sweden Martin Slijkhuis, Microsoft, Netherlands</p>
09:45-10:15	<p>Corrections, Wellbeing & Technology: Challenges and Opportunities Jeffrey Pfeifer, Ph.D., M.Leg.St, Inaugural Innovation Fellow, Swinburne University of Technology, Australia</p>

10:15-10:45**Coffee break and Marketplace Exhibition**

10:45-12:15 Room: Vltava	<p>Panel Discussion: Corrections of the Future: how will they look like and how technology could play a role? Business view vs Academics view</p> <p>Moderator: Steven van de Steene, Smart Corrections, Belgium</p> <p>Panel Experts: Jeffrey Pfeifer, Ph.D., M.Leg.St, Inaugural Innovation Fellow, Swinburne University of Technology, Australia Dr. Victoria Knight, De Montfort University, UK Prof. Dr. Kristel Beyens, Vrije Universiteit Brussel, Belgium George Jackson, Irish Prison Service Simon Bonk, Correctional Service Canada Pedro Ferreira Marum, Deputy Director General, Probation Service, French Community Belgium Andrea Matoušková, Czech Probation and Mediation Service</p>
12:15-12:45	<p>TIC Talks The TIC Talks are on the three topics presented under the following dialogue sessions. Each topic is segmented into a 10 minute presentation during this plenary session.</p>

12:45-14:15**Lunch Break and Marketplace Exhibition**

14:15-16:15

DIALOGUE SESSIONS:

Education, Reintegration and Lifelong Learning

Room: Vltava

Moderator: Jacques Hensen, CIO, Luxembourg Penitentiary Center

Improving Efficiency and Collaboration within the Whole Correctional System

Room: Labe

Moderator: Bryan Clark, CIO, Executive Director Her Majesty's Prison and Probation Service, England and Wales

Monitoring of Behaviour and Activities

Room: Luznice

Moderator: George Jackson, CIO, Irish Prison Service

Global Tel*Link (GTL) and British Telecom (BT plc). Educating, Reintegrating and Employing Inmates – How to Break the Incarceration Cycle

Presenter: Dr. Turner Nashe, Global Tel*Link, USA

Safe internet access for learning

Presenter: Benny Goedbloed, e-BO Enterprises, Belgium

Utilising mobile technology to join up departments and services

Presenter: James Levy, L & G International Limited, UK

Enhancing operational effectiveness and efficiency, and inculcating a sense of personal responsibility and ownership over inmate's own rehabilitation with the use of self-service technology in prison

Presenter: Kuai Ser Leng, Singapore Prison Service

A presentation about a small business innovation research on protection against unmanned mobile systems

Presenter: Floor Kloosterman, Dutch Custodial Institutions Agency, Netherlands

Stressed voice detection. An automated stress level detection is integrated into Telio's inmate telephony platform for real-time alerts of important calls and reporting on inmate behaviour over time

Presenter: Dave Lageweg, Telio Group, Netherlands

16:15-16:45

Coffee Break and Marketplace Exhibition

Plenary Session

16:45-17:30
Room: Vltava

Digital Transformation for Corrections: Developing a Needs Based Strategy

Dr. Victoria Knight, De Montfort University, UK
Steven van de Steene, Smart Corrections, Belgium

Wednesday 17th May 2017

Plenary Session

09:00-09:35 Room: Vltava

TIC Talks

09:35-11:30

DIALOGUE SESSIONS:

<p>Education, Reintegration and Lifelong Learning Room: Vltava Moderator: Fredrik Wilhelmsson, Head of Operating Security, Swedish Prison and Probation Service</p>	<p>Improving Efficiency and Collaboration within the Whole Correctional System Room: Labe Moderator: Lourens Visser, CIO, Dutch Custodial Institutions Agency, Netherlands</p>	<p>Monitoring of Behaviour and Activities Room: Luznice Moderator: Simon Bonk, CIO, Correctional Service Canada</p>
<p>Using Digital Communications Tools such as Internet, Social Media and Email to Encourage Normalisation in Prison and Ease Integration Presenter: Diana Atchison, Core Systems, Northern Ireland</p> <p>Virtual Rehab – The Future of Correctional Rehabilitation Services Presenter: Dr. Raji Wahidy, Virtual Rehab Inc, USA</p> <p>Real Life: Gamification to develop 21st century and employability skills Presenter: Veronique Aicha Achoui, CHAINS, Netherlands</p>	<p>A Capability Maturity Model for Maximizing Data Value in Support of Corrections Objectives Presenter: Kenneth McGovern, Abilis Solutions, Canada</p> <p>An international messaging standard to support the real-time sharing of information and data across the justice sector Presenter: Zoran Brzakovic, Australian Community Support Organisation</p>	<p>Technology and Rehabilitation: a symbiotic relationship? Presenter: Prof. Anthea Hucklesby, University of Leeds, UK</p> <p>Electronic Monitoring Research Pilot in Canadian Corrections: Utilizing Technology to Monitor Supervision Conditions Presenter: Laura Hanby, Ph.D, Correctional Service Canada</p>

11:30-12:00

Coffee Break and Marketplace Exhibition

Plenary Session

12:00-12:30 Room: Vltava

TIC Talks

12:30 – 14:00

Lunch and Marketplace Exhibition

14:00-16:00

DIALOGUE SESSIONS:

Education, Reintegration and Lifelong Learning**Room:** Vltava**Moderator:** Marcela Demková, PR Specialist, Czech Probation and Mediation Service**Improving Efficiency and Collaboration within the Whole Correctional System****Room:** Labe**Moderator:** Hans Meurisse, Director General, Belgian Prison Service**Monitoring of Behaviour and Activities****Room:** Luznice**Moderator:** Pedro Ferreira Marum, Deputy Director General, Probation Service, French Community Belgium**Rehabilitation through technology****Presenter:** Roland Heesen, Unisys, Netherlands**Self-service parole reporting. Novel uses of biometric technology in the reduction of recidivism****Presenter:** Damien Davies, Argus True ID, Australia**Improving transparency and efficiency in daily administrative tasks in correctional facilities****Presenter:** Lukasz Tukaj, KEMAS GmbH, Germany**The Impact of Analytics In Corrections****Presenter:** Track Group**Self-service technology in help for better relationship between probation officer and offender****Presenter:** Patricia O'Hagan, Northern Ireland, Core Systems**Leveraging Smartphone Technology for Offender Monitoring****Presenter:** Barak Trabelsi, SuperCom, Israel

16:00-16:30

Coffee Break and Marketplace Exhibition

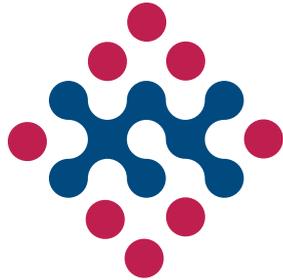
Plenary Session

16:30-17:30
Room: Vltava**Panel Discussion****Conclusions from the dialogue sessions. What do we take home?**Moderator: Pedro Ferreira Marum
Panel: Dialogue Sessions Moderators

17:30

Closing Remarks

Gerry McNally, President CEP



Technology in Corrections

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