Global Corrections Digital Technology Conference,

'Technology in Corrections: Challenges for the Future'

Leading a quiet revolution. Beginning of a journey

Barcelona (Spain), 27-29 May 2015

Conference content and themes

Challenges

The Global Digital Solutions for Corrections Conferences is about Challenges. It is about challenges that the public sector faces in managing prisons and probation. And it is about challenging the private sector to develop and present solutions to the issues that the public sector is facing.

The organizers have selected 3 major themes that they want to address during the conference. The conference will offer a platform for both sectors to discuss these themes: the public sector will introduce their challenge, the private sector will present their solution and both of them can enter into a dialogue with the participants to increase the understanding of the solution or of the challenge or to take the solution to the next level.

The three major themes are:

1) **Collaboration, knowledge and information management within the whole lifecycle of offender management**
   - How can technology help us better collaborate within and outside our organizations?
   - How can we use and centralize all information about the offender in a flexible and secure way?
   - How can we share this information with all possible partners and stakeholders within our field of corrections?
   - How can we use and access this information on an operational level: field workers, mobile workers, during transport, probation officers in the field?
   - How can we gain intelligence from these systems to use for better knowledge and decision making both on an operational as a strategic level?

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2) Improve operational and security processes and the way we are working inside and outside prisons?

- How can we enhance control and security in and outside our facilities, give staff more time to work with the offenders and give offenders more liberty in taking their live into their own hands?
- How can we use technology to improve real time communication (text – voice – video) between staff, office workers and field workers, internal and external?
- How can we control and actually use IT networks rather than spending a huge amount of money on blocking everything out?
- How can we integrate different technologies such as camera, CCTV, Dect telephone, walkie talkies, electronic locks, round control systems, perimeter detection, localisation technology, etc. and improve their use?
- What does the *Internet of Things* mean for prisons & probation?

3) Collaboration and participation of the offender himself in this whole lifecycle.

- How can technology help improve reintegration and reduce recidivism?
- How can technology help inmates doing things themselves and making their own decisions?
- How can we give access to the digital world without loss of security and control?
- How can we use geo-localization and biometric technology to give offenders more possibilities to move freely inside and outside prisons?
- How can we use technology to improve contact and communication inside and outside prisons (text – voice – video)?

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Wednesday 27 May

19.00 – 21.00   Welcome reception at the Palace of Pedralbes

Thursday 28 May

08.30 – 09.00   Registration of participants

Chair: Herb Nahapiet

09.00 - 10.30   Opening speeches (Sala d'actes)
- Germà Gordó i Aubarell, Minister of Justice Catalonia
- Presidents ICPA, EuroPris, CEP on *"Leading a quiet revolution"*
- *"Digital Landscape in European and American Corrections"*
Victoria Knight, Senior Research Fellow Community and Criminal Justice Division De Montfort University
- *"Prisons Technology: into the Future"*
Lourens Visser, CIO Netherlands Custodial Institutions Agency

10.30 – 11.00   Coffee break & visit market place

11.00 - 11.45   *"Digital Road to Normality"* by Herb Nahapiet, ICPA Board member.
Anneke Trinks, Probation Netherlands
Annelore Roelofs, Netherlands Custodial Institution Agency
Alphonzo Albright, Polycom, USA

Chair: Peter van der Sande

11.45 - 12.45   TIC Talks on **Offender Management**
1)   *Improved decision making process through structured offender management information*   (Abilis)
2)   *Transforming data into actionable intelligence*   (GTL)
3)   *Aggregate data*   (Track Group International)

12.45 -14.00   Lunch break & visit market place

3 Break out Dialogue sessions on three different aspects of Offender Management

14.00 - 16.00   Dialogues

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16.00 – 16.30   Coffee break

Chair: Hans Meurisse

16.30 – 17.30   TIC Talks on **Improving Operational Security**

> 1)   *IP Technology in Corrections Controls – developments, opportunities, challenges & pitfalls in the real environment* (Southern Folger)
> *What does the Internet of Things mean for the correctional world* (Microsoft)
>
> 2)   *Use of video analysis to improve the operational process* (Accenture)
> *Electronic Monitoring – Technology enhanced supervision throughout the correctional cycle* (3M)
>
> 3)   *Achieving real intelligence with real technology* (JSI Telecom)
> *Enhance Security, Safety and Efficiency with Geospatial Visualization* (Marquis Software)

Friday 29 May

3 Break out Dialogue sessions on three different aspects of Improving Operational Security

09.00 - 11.00   Dialogues

11.00 – 11.30   Coffee break

Chair: Marc Ceron

11.30 - 12.30   TIC Talks on **Offender Participation**

> 1)   *Use of technology to empower offenders*   (Core Systems)
>
> 2)   *Technology solutions deployed in the world's largest prison system for supporting reintegration* (GTL)
> *From Hermes to modern mail system for prisoners* (Themis)
>
> 3)   *Digital Learning for Prison Students: The State of Play* (Anne Pike)
> *Enlarging the responsibility of inmates with the help of digital tools* (eBO)

12.30 – 13.30   Lunch break & visit market place

3 Break out Dialogue sessions on three different aspects of Offender Participation

13.30 - 15.30   Dialogues
15.30 – 16.00   Coffee break
16.00 - 17.00   Closing session
                 5 minute feedbacks from 9 dialogue sessions
                 Closing speech, Steven van de Steene

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TIC Talks:

- Technology in Corrections = TIC

- short joint introductions (max 15 minutes) from public/private sector to each dialogue session

Dialogues

- the public sector representative introduces the challenge

- the private sector presents their solution

- the presenters enter into an active dialogue with the audience to share their ideas about the challenge, about the presented solution and about the specific issues they are dealing with

Feedback

- the dialogue moderators share in 5 minutes and on one PPP slide the main points that they take home from their dialogue session – learning points/conclusions/recommendations

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